

# **Food complaints**

## **Crawley Borough Council**



No matter how good a manufacturer or supplier of food is, there will be occasions when





## Chocolate/Confectionery

**Bloom:** Chocolate may develop a light coloured bloom if stored at too high a temperature. It is not mould but is due to fat separation. It is not harmful.

- No public health risk
- Action: Contact retailer/manufacture

**Crystals:** Large crystals may form in confectionery and may be mistaken for glass. The crystal will dissolve in warm water.

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